Terms of Use and Conditions

Legal Notice

Access to this website is confirmation of your understanding and agreement to be bound by all of the following Terms and Conditions. Use of this website is prohibited unless you agree to all the Terms and Conditions below.

- We reserve the right to change any of the Terms and Conditions at any time.
- References to 'you', 'your' and 'yours' are references to the person(s) accessing this website.
- References to 'we', 'us' and 'our' are references to Machin Lane.

Copyright Notice

The copyright and all other intellectual property rights in this website (including all text, graphics, code, files, database rights and links) belong to us.

You may print out, save or download individual selections only for your own personal, private and non-commercial use. You must not print out, save, download, copy, reproduce, republish, transmit, broadcast, display, modify or re-use any part or content of this website for any other purpose, including in particular any purpose which re-sells or re-uses the content in any way, without our prior written consent.

Data Protection

Any details which you provide us with from which we can identify you are held and processed in accordance with our Data Protection Registration. See our Privacy Policy for further details.

Regulatory

Machin Lane is a trading name of Machin Lane Partnership. Registered address is 62 High Street, Chatham, Kent ME4 4DS. VAT reg number: 565410548

Law and Jurisdiction

These Terms & Conditions and any matter relating to this website shall be governed and construed in accordance with the laws of England and Wales. Any dispute relating to the use of this website will be subject to the exclusive jurisdiction of the courts of England and Wales.

This website is aimed at users in the United Kingdom. Users of this website who access it from places outside the United Kingdom do so voluntarily and are responsible for complying with any local laws.

IP Addresses

We may log IP addresses to help diagnose problems with our servers and for system administration. We shall only use these addresses for technical & tracking purposes.

Log Files
We capture industry standard information solely for the purpose of analysis. Information contained in log files is intended for internal use only and will not be disclosed.

**Data Controller**

Machin Lane

**Personal information we collect and how it’s used**

Any personal information such as name, postal address, telephone number and email address supplied via this website & completing our website’s forms will only be used to provide a requested service and will not be disclosed to any other third party without your prior permission or unless we are required to do so by law. We may contact you in response to your enquiry, to offer requested services or to provide you with property information that you have requested. We do not keep your data for any longer than is necessary.

Any non-personal information such as IP address, pages accessed, and files downloaded will only be used to determine how many individuals use our site, how many people visit on a regular basis, which pages are most popular, and which pages are least popular. This information doesn’t tell us anything about who you are or where you live, it is simply used to enable us to monitor and improve our service. This is done by way of cookies on our website and the use of analytical services such as Google Analytics. To find out more please visit our cookies policy.

**Securing your personal information**

At Machin Lane we are committed to protecting your privacy, we follow strict security procedures to ensure that your personal information is not damaged, destroyed, or disclosed to a third party without your permission, and to prevent unauthorised access. The servers that store your information are kept up to date and secured with appropriate firewalls/virus protection and have restricted access.

**External Links**

This website may contain links to third party sites that we have no control over, if you visit those sites you should check you are happy with their own privacy policies and terms of use before providing any personal information. In addition, if you linked to our website from a third party, we cannot be responsible for the privacy policies and practices of that third party site.

**Your Acceptance**

By using this website, you consent to the collection and use of information by Machin Lane in accordance with our privacy policy. If you do not agree to this policy, please do not continue to use our site. You have the right to withdraw your consent to us using your data and to request that we delete it. To do this, please contact us.

Your rights to your personal information

As a user you have the following rights

- A right to be informed about our collection and use of personal information
- A right to access your personal information
- A right to correct your personal information
- A right to ask us to delete your personal information unless we are obliged to retain it for other legal reasons
- A right to restrict or object to the processing or use of your personal information
- A right to report to a supervisory authority about the use of your personal information.

**Accessing your data & complaints**
If you would like to review or revise information you have previously provided to us online, or you have any questions relating to our Privacy Policy, you may do so via our contact us page. We will address your concerns and attempt to solve any problem to your satisfaction.

You also have the right to lodge a complaint with the Information Commissioner’s Office.

For further information about your rights, please contact the Information Commissioner’s Office, or your local Citizens Advice Bureau.

Disclaimer

Consumer Protection from Unfair Trading Regulations 2008

These details are for guidance only and complete accuracy cannot be guaranteed. If there is any point, which is of particular importance, verification should be obtained. They do not constitute a contract or part of a contract. All measurements are approximate. No guarantee can be given with regard to planning permissions or fitness for purpose. No apparatus, equipment, fixture or fitting has been tested. Items shown in photographs are NOT necessarily included. Interested Parties are advised to check availability and make an appointment to view before travelling to see a property.

The Data Protection Act 1998

Please note that all personal information provided by customers wishing to receive information and/or services from the estate agent will be processed by the estate agent for the purpose of providing services associated with the business of an estate agent and for the additional purposes set out in the privacy policy (copies available on request) but specifically excluding mailings or promotions by a third party. If you do not wish your personal information to be used for any of these purposes, please notify us.


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